

Ashe County Schools - 1:1 Mobile Device Program

Fact Sheet

The ACS 1:1 Mobile Device Initiative Handbook is located on the school website at:

<https://www.asheschools.org/Domain/1862>

ACS IT Helpdesk:

<https://www.asheschools.org/Page/6219>

Care Instructions:

- ❖ Avoid eating or drinking while using or around your device
- ❖ Do not carry your device open. Close the lid prior to moving.
- ❖ Never leave your device unattended.
- ❖ Do not lay anything heavy on top of your device.
- ❖ Be careful with cords and cables, they can cause a tripping hazard and can damage the device.
- ❖ Do not expose the device to extreme cold or hot temperatures such as leaving it in a vehicle.
- ❖ Use the device on a solid surface, not on a bed, or on carpet. This restricts the air flow and will cause the unit to overheat.
- ❖ Do not use cleaners to clean the screen - use a clean soft dry cloth.
- ❖ Do not pickup or carry device by the screen.

Be Safe:

- ❖ Be polite
- ❖ Use appropriate language
- ❖ Do not share personal information or photos.
- ❖ Never arrange a meeting or communicate with strangers online.

Repair/Theft/Loss:

- ❖ Please visit the media center help desk to report a repair issue. Your device fee will pay for your first repair (up to \$30.00). All repair cost is listed in the device handbook.
- ❖ Annual usage fee (\$20 Elementary/\$30 Middle & High)
- ❖ In case of theft, vandalism and other criminal acts, a police report MUST be filed with the School Resource Officer by the student or the parent with in 24 hours of the occurrence. Incidents occurring off campus and on weekends must be reported to the Ashe County Sheriffs Department by the parent and a copy of the police report must be brought to the school the next day.

To encourage students to take care with their ACS loaned device, ACS plans to deploy the student the same device next year.

Student devices will be due back to school no later than the last day of the current school year.